

Delightful Dogs

COURSE AGREEMENT/RELEASE & PAYMENT/REFUND POLICIES

**Please read this document carefully before registration.
By confirming your registration, you are agreeing to these policies.**

RULES OF PARTICIPATION:

All students and/or applicants must be over the age of 18.

MATERIALS:

Due to the need to make additions and changes as new information becomes available, Delightful Dogs' courses are not certified by the Ontario Government. A potential student has the right to come to the Delightful Dogs facility to view all materials before committing to the program. All applicable manuals and videos containing the Delightful Dogs course will be mailed to the student upon arrival and clearance of each payment.

Students are responsible for any and all supplies necessary for practical and video applications of the course and in relation to running their own business. Students are fully responsible for any and all use or mis-use of any and all information received from the Delightful Dogs course, in part or in whole.

PAYMENT TERMS & REFUND POLICIES:

All Payment Programs are *non-cancelable, non-transferable and non-refundable*.

Each student is obligated to consecutive monthly payments when agreeing to any payment program and each is a legal and binding contract.

All materials (sent and/or received) are non-refundable. All material including the contract and course is non-transferable and non-refundable.

ACCREDITATION/CERTIFICATION POLICY:

For accreditation to be earned video submissions are required for proof of successful completion & application of exercises, along with written tests as indicated.

Certification will not be granted to those using tools or techniques that do not live up to Delightful Dogs, CCS or IPDTA standards for humane dog training. Certification will be revoked if it is proven that a certified trainer begins to use, teach or support unapproved tools and/or techniques.

RELEASE OF LIABILITY:

Dogs are animals and as such can be unpredictable and have the potential of displaying unwanted behaviors without warning. Working with dogs is not without risk to students, family members, guests, other people, dogs and possessions.

The undersigned hereby agrees to indemnify, agree to hold harmless, and to release from Liability; Delightful Dogs, Sylvia Gottschalk, CTB.ccs, Canine Communication Studies, and/or Puppy Power, and any or all other related names and combination of names, for any and all risks involved with the Delightful Dogs' course and any and all direct or indirect results thereafter. The undersigned hereby further agrees to indemnify, agree to hold harmless, and to release from Liability; for any claim by any person or company against the above listed parties, including the legal costs to defend any such claim, whether or not the damages are caused in whole or in part by the negligence, actions or inaction's of any of these parties.